

PARTNERSHIP ANNOUNCEMENT



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DULAC, Inc. and RiskQual Technologies, Inc. announce the formation of a strategic partnership

DULAC, Inc. and RiskQual Technologies, Inc. announce the formation of a strategic partnership providing innovative and advanced solutions to the risk management, claims administration, and MMSEA Section 111 issues that confront hospitals and health systems in an ever-evolving regulatory and compliance environment.

The convergence of advanced data management through RiskQual's Healthcare Advisor Series (*HAS*[™]) and advanced medical malpractice claims administration through DULAC's team of experienced professionals is an essential and valuable asset to organizations endeavoring to build efficient and effective claims management.

“We have developed and refined the *HAS*[™] system to be the premiere data management tool in the industry,” said Estee Wichterich, president of RiskQual. “We have found that our clients appreciate the seamless interface between risk, claims, and compliance systems and the user-friendly nature of the operational principles of the software. We have been committed since our inception to the consistent delivery of superb client support which has greatly contributed to our continued success.”

Paul Masterson of DULAC said, “Our practical administration of claims in the medical malpractice field has been enhanced by the foundational support of the *HAS*[™] system. Obviously, there are reporting and accountability protocols necessary for credible claims programs to reflect the outcome of the actual claims handling

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process. Our expertise is measured empirically by results and the process is facilitated and made extraordinarily more efficient by means of our use of *HAS*[™] capabilities. This partnership is a natural synergy of resources and expertise that our clients will find absolutely beneficial to the financial success of their professional liability insurance programs.”

About RiskQual Technologies

RiskQual Technologies was founded to satisfy the great demand for accurate data management tools to track risk and quality management data within healthcare facilities. Its founders have over 30 years of combined experience developing and supporting information management systems specifically for the healthcare industry. We have been providing support to our clients since the late 1980's, 95% of which remain our clients today.

RiskQual's primary focus is our clients, who dictate our products' existing features and its future success. We offer services in installation, implementation, data conversions, interfaces, training and user support.

About DULAC

From Tampa/St. Petersburg, Florida to Cleveland, Ohio — the Gulf Coast to the North Coast — we have a deep array of experience with the development and implementation of the operational underpinnings that are crucial to the success of any credible claims program. This includes data management, organization of file materials (hard copy and electronic) and implementation of systems to ensure the financial integrity of claims files. Our familiarity with the requirements of excess carriers and reinsurers has led historically to excellent reviews and ratings by these entities that share your interests in the success of an insuring program.

We have significant experience in the negotiation of medical malpractice cases from the straightforward to the complex. Our negotiations are founded upon unique, innovative, and well-tested approaches that have maximized the accomplishment of superior outcomes in multiple forums.

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We provide clinical review and insight through R.N. and M.S. professionals who have more than 20 years of experience in this field and who have earned the confidence of counsel, risk management, and executive leadership by means of the extraordinarily thorough and incisive materials consistently produced.

CONTACT INFORMATION

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